

Sub-Processor	Location (where the data is stored)	Country to which this applies	Ropo Service model
21Grams	EU/EEA	Sweden and Norway	Connect, Unify, Embed
Kivra	EU/EEA	Sweden and Finland	Connect, Unify, Embed
Verified	EU/EEA	Sweden	Connect, Unify, Embed
Amazon Web Services, EMEA SARL	EU/EEA	Sweden, Norway,Finland, Denmark, Poland, Germany	Connect, Unify, Embed
SmartCommunications	EU/EEA (Sweden)	Sweden, Norway and Finland	Only applicable when purchasing archiving as an additional service
Bislab	EU/EEA	Norway	Connect, Unify, Embed
Dun & Bradstreet	EU/EEA	Sweden, Norway and Finland	Connect, Unify, Embed
DNA (Genesys Cloud CX)	EU/EEA	Sweden, Norway,Finland, Denmark, Poland, Germany	Connect, Unify, Embed
Microsoft	EU/EEA	Sweden, Norway,Finland, Denmark, Poland, Germany	Connect, Unify, Embed
Nebula	EU/EEA	Sweden, Norway,Finland, Denmark, Poland, Germany	Connect, Unify, Embed
Posti	EU/EEA	Finland	Connect, Unify, Embed
Jakeluyhtiö Suomi	EU/EEA	Finland	Connect, Unify, Embed
Strålfors	EU/EEA	Finland	Connect, Unify, Embed
Maventa, part of Visma Group	EU/EEA	Denmark, Poland and Germany	Connect, Unify, Embed
Collectia	EU/EEA	Denmark, Germany	Connect, Unify, Embed
Qlik	EU/EEA	Sweden, Norway,Finland, Denmark, Poland, Germany	Connect, Unify, Embed
Attradius	EU/EEA	International debt collection Europe	Connect, Unify, Embed
Vipps MobilePay	EU/EEA	Norway and Finland	Connect, Unify, Embed
Link Mobility	EU/EEA	Finland, Norway, Sweden	Connect, Unify, Embed
Nets	EU/EEA	Finland, Norway, Sweden	Connect, Unify, Embed